

The following is a transcript of audio segments for slides in this lesson.

Lesson 5.1

In this lesson, you will learn about communication assistance in:

- Healthcare Settings
- Police, Legal and Justice Situations

Slide 5.3

Think about the communication assistance you may need in a hospital setting.

- Tell the admitting physician who you authorize to assist with your communication.

Explain:

- Healthcare providers should not speak with your assistant(s) but directly to you at all times.
- Your assistants help with communication but that you make your own decisions.
- See the card you can complete in the resource file

We asked the instructors about having their attendants when they are in hospital.

- If you get attendant services through an agency, find out if they will provide these services to you if you are in a hospital
- Would the agency need the hospital to pay for your attendant services?
- Do you have written notes on how to assist you with transfers, meal time, and personal hygiene?

The instructors also tell us to think about what you might need to communicate in a hospital or medical emergency.

Be prepared to communicate in an emergency and in a hospital setting.

There are a number of communication resources that you get from the internet. We have listed a few of these in the resources. You can also ask your AAC clinic for suggestions.

Slide 5.6 – Communication Intermediaries

- Speech Language Pathologists with extra training from CDAC to work in justice situations
- There are 250 Communication Intermediaries in Canada
- Communication Intermediaries can
 - Explain how you communicate
 - Assist you to understand questions posed by police and justice professionals
 - Facilitate you communicating your answers
- Information and a roster of communication intermediaries at <http://www.access-to-justice.org/>

Slide 5.7 – Communicating with Police

If you need to report abuse or crime to police, bring along someone you trust to help with communication.

If you don't have someone you trust, give the police the communication assistance card in the resource file. It tells police to get you a communication intermediary.

The card also contains an internet link for pictures to communicate about crimes and abuses.

Slide 5.8 – Things to do

- Complete a hospital card authorizing your communication assistants.
- Complete a justice card requesting a communication intermediary.

Thank you for taking this course. We hope you enjoyed it and we welcome your feedback and suggestions.

Please complete the feedback form for this lesson before moving to the next lesson.