






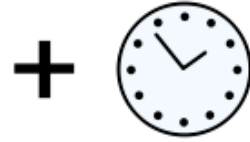
Communication Access Rights

When you use a business or organization, you have the right to expect to:

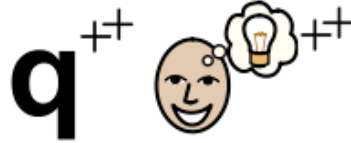
- Be treated with **respect**. 
- **Understand** what the person is saying to you. 
- Have your messages **understood** by the other person. 
- Use the **communication method(s)** that work best for you. 
- Use a **communication assistant** if you want. 
- Have someone follow your **instructions** on how to communicate with you.



- Get enough **time** to communicate your messages.



- Ask **questions** and express your **opinions**.



- Be taken **seriously**.



- Connect with the organization using the **telephone** or another way that works



better for you.

- Get communication **supports** that you may need to communicate



effectively at meetings.

- Get any supports you may need to read, understand or handle an



organization's **written materials**.

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CDAC was formerly Augmentative Communication Community Partnerships Canada (ACCPC)

- o Get any supports you may need to complete an organization's forms, take



notes and sign **documents**.